



CITY OF TORRANCE
Communications Series
Telecommunications
Career Ladder

IT Manager – Communications and Customer Service
 Bachelor's degree in computer science or a related field such as information technology or project management and over seven years of customer service support in the government or business environment, including at least three years of supervisory and project management experience; or an equivalent combination of training and experience.



Communications Supervisor - Telecommunications
 BA in public or business admin, computer science, communications or a related field; & 2 years recent telecommunications experience in one or more of the following: administration of telecommunications maintenance and repair services; planning, installation, improvement, and expansion of telecommunications service; ordering analog and digital telecommunications services and basic contract administration; or an equivalent combination of education, training, and experience such as six years of recent experience in the areas listed. Previous experience at the level of Supervisor or Lead is preferable.



Telecommunications Technician
 HS grad or GED & 3 years experience installing voice & data cabling in a commercial environment, one of which included hands-on experience working with PBX equipment or electronic key telephone systems & telephones.



Requires add'l training or educ.
to qualify for promotion



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