

TRIP REMINDERS:

- ?? Please be ready when the taxi arrives to ensure timely service. The taxicab operator will alert you when he or she has arrived. If the taxi is more than 25 minutes late, you may withhold your trip ticket and ride at no charge.
- ?? You are free to reward good service, but tipping is not required.



For Registration &
Ticket Information call:
310-618-2536

Mail orders to:
West Annex Transit Center
Torrance City Hall
3031 Torrance Boulevard
Torrance, CA 90503

Torrance Community Transit Program

Senior Taxi



Dial-A-Taxi



Effective July 1, 2004

BACKGROUND INFO

Since October 1, 2003, the Senior Taxi and Dial-A-Taxi service have been consolidated under the new Torrance Community Transit Program (TCTP).

- ?? The three taxicab companies listed below provide same day service, 24 hours a day, 7 days a week.
- ?? Participants may purchase a maximum of 16 tickets each month in groups of 8, 12, or 16 tickets. Purchase price varies depending on income level.
- ?? All tickets expire 90 days from the date the order was processed. **Once expired, tickets are invalid, have no cash value, and cannot be exchanged or refunded.**
- ?? Only 1 ticket is needed for each ride regardless of the number of passengers. Shared rides are strongly encouraged and require only 1 ticket as long as the pickup and drop off points are the same for all passengers.
- ?? Participants may be enrolled in Senior Taxi or Dial-A-Taxi. Duplicate enrollment is prohibited.
- ?? Rainy Day Tickets, which do not have an expiration date, are available as a special one time offer of 8 tickets.
- ?? Questions? Call 310-618-2536 for more information about TCTP.



Providers for the Torrance Community Transit Program

All Yellow Taxi – (310) 715-7556

Bell Cab – (800) 999-9977

South Bay Yellow/United Checker Cab Co-Op – (866) 400-4103

Senior Tax

- ?? Participant must be a resident of Torrance and be 65 years or older.
- ?? Service is provided within the City of Torrance and any of the satellite points.
- ?? Regular ticket price is \$5.00. Discount tickets are available for either \$3.00 or \$1.00 depending on income. You may apply for the discounted tickets by completing an application available from the West Annex Transit Center.

REGISTRATION

To register for the Senior Taxi service you must apply in person at the West Annex Transit Center, 3031 Torrance Blvd, Torrance, Monday through Thursday between the hours of 10:00-11:30 am or 1:00-4:30 pm. Please bring proof of age and residency.

Dial-A-Tax

- ?? Participant must be a disabled resident of Torrance, Lomita, or Redondo Beach.
- ?? Service is provided within the cities of Torrance, Lomita, Redondo Beach, and any of the satellite points.
- ?? Regular ticket price is \$1.00 regardless of income.
- ?? Eligibility must be renewed every year for those on temporary disability.
- ?? For non-ambulatory participants, you must inform the taxi company that you need a lift equipped vehicle. **Reservations should be made at least 24 hours in advance.** Same day service may be available.

REGISTRATION

For Dial-A-Taxi Please call:

Torrance (West Annex Transit Center):
310-618-2536

Redondo Beach (Senior/Family Services):
310-372-1171 ext. # 3750

Lomita (ask for Dial-A-Taxi coordinator):
310-325-7110

Satellite Points

Both the Senior Taxi and Dial-A-Taxi serve the following 13 satellite points outside the City of Torrance. Only one ticket is required.

- ?? Beach Cities Ambulatory Care Center - Redondo Beach
- ?? CSU Dominguez Hills
- ?? Carson Intercommunity Hospital / Kaiser Chemical Dependency Recovery Program
- ?? Community Hospital of Gardena
- ?? El Camino College
- ?? Harbor/UCLA Medical Center
- ?? Harbor College
- ?? Healthcare Partners – Redondo Beach
- ?? Healthview Adult Day Health Care Center - Lomita
- ?? Kaiser Medical Offices of Gardena
- ?? Kaiser Hospital – South Bay Facility
- ?? Memorial Hospital of Gardena
- ?? San Pedro Peninsula Hospital

.....
 : All other trips must be within the :
 : designated service areas. If the trip is :
 : outside of the service area, the participant :
 : gives the driver one trip ticket and :
 : **pays the additional metered fare** :
 : **from the City boundary to the destination.** :
 :

Frequently Asked Questions



?? *How do I purchase tickets?*

Torrance Residents:
 First time participants may purchase tickets when they register for the program. **Subsequent orders must be mailed to the West Annex Transit Center.** Orders must include a self-addressed stamped envelope and payment. Processing of ticket orders can take up to two weeks. **Selling or giving away ticket(s) is prohibited.**

Redondo Beach and Lomita residents:
 Please contact your Dial-A-Taxi representative.

?? *How do I use this service?*

Call one of the three taxi companies listed on the back side of your ticket. Be prepared to give the operator your name, phone number, pick-up address, and destination address. Fill out the required fields on the ticket.

Please make sure you are ready when the taxi cab arrives. Once you have reached your destination hand the driver one ticket.

?? *What if my tickets are lost, stolen, or misplaced?*

Lost, stolen, or misplaced tickets will not be replaced.